

## EXTERNAL JOB POSTING

Applications are invited for the following **temporary full-time** position of:

### **TEMPORARY WINTER SHELTER WORKER**

(Unionized)

(November 1, 2018 to April 30, 2019)

Overnight seasonal position from 8:30 pm to 8:30 am or 9:00 pm to 9:00 am (3 to 4 nights a week)

A temporary overnight shelter will be opened in YW Kitchener-Waterloo Community Room at Frederick Street to provide another option when emergency shelters are full this winter.

We are currently seeking temporary full-time overnight Winter Shelter Workers to join our team. The purpose of this winter program is to provide a welcoming, warm and safe space for unsheltered people to sleep overnight during the cold winter season. The primary job of Temporary Winter Shelter Workers is to welcome unsheltered people and ensure their comfort and safety and to support their connection with the Housing Stability System in the Region of Waterloo.

### **QUALIFICATIONS**

- No requirement for a social work degree or diploma; however, preference will be given to those who have relevant education and experience in a shelter or similar setting. This is an excellent opportunity for graduates, volunteers and those who want to build their career in the field of social work/services. You may have experience of the following: Support Worker, Housing, Vulnerable People, Charities, Social Worker, Community Development, Volunteer, Housing Support Worker, Challenging Behaviour, Residential Care Worker, Charity, Voluntary Sector, Night shelter, Security Guard etc.
- Valid Standard First Aid and CPR are required
- Vulnerable sector police check required

### **RESPONSIBILITIES**

- Welcome and greet guests as they arrive and provide mats to sleep on
- Answer any calls or inquiries
- Oversee the safety of the service users and security of the YW property
- Oversee behaviour on the property and ensuring that all guests observe the rules of the temporary shelter, with particular regard to times when they are entering and leaving the building in the evenings and mornings
- Monitor the environment and alerting colleagues (staff and volunteers) in any instance where intervention may be required
- Adhering to health and safety requirements
- Responding to any nighttime emergencies, informing supervisor/on-call staff and any other services as necessary
- Follow all policies and procedures
- Help keep the shelter space clean and orderly
- Other duties as assigned

All YW employees are expected to demonstrate respect, empathy, and accountability to the people who access our services, and to attend work regularly as regular attendance is critical to maintaining the highest quality and level of service expected in delivering services.

**WAGE:** \$20.62 per hour plus shift premium with an additional 2% in lieu of benefits

**HOURS:** 8:30 pm to 8:30 am or 9:00 pm to 9:00 am (3 to 4 nights a week) - average of 42 hours per week (48 hours one week and 36 hours next week)

Please respond in writing by October 17, 2018 to:

**Human Resources  
YW Kitchener-Waterloo  
153 Frederick St.  
Kitchener, ON N2H 2M2  
Email: [HR@ywcakw.on.ca](mailto:HR@ywcakw.on.ca)**

*YW is an equal opportunity employer. We encourage applications from individuals of all races, colour, ethnic origin, religions, abilities, gender identity, and sexual orientations.*

*No phone calls please. Only those selected for an interview will be contacted.*

*YW is committed to providing accommodations to people with disabilities throughout the hiring process. If you require accommodation, we will work with you to meet your needs.*